



JOYTI KAUR

Joyti Kaur Art Site Privacy Policy

www.joytikaur.co.uk

Introduction

We are Joyti Kaur Art with our website being www.joytikaur.co.uk

Joyti Kaur Art is committed to respecting the privacy rights of visitors to its Site. This privacy notice explains how we collect, store and use personal data about you when you visit the Site, buy Products from us or otherwise provide your personal data to us. It provides you with details about the types of personal data that we collect from you, how we use your personal data and the rights you have to control our use of your personal data. Words used in this privacy notice have the same meaning as is attributed to them in the Joyti Kaur Art Terms of Use.

What personal information do we collect about you?

When you access and move around Joyti Kaur Art, register an Account with Joyti Kaur Art or purchase a Product from Joyti Kaur Art, we may collect some or all of the following personal data about you:

- A username and password;
- Name, date of birth, age and sex;

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- Billing and delivery addresses, email address and phone number(s);
- Payment Method (typically credit card or debit card) details;
- Your Images and other User Content;
- Correspondence with and from Joyti Kaur Art;
- Your preferences about receiving communications from Joyti Kaur Art;
- Information about your use of Joyti Kaur Art, and your browsing and online purchasing activities; and details we may ask you to submit to verify your identity.

We may also collect some of this personal data from third parties who have your consent to pass your details to us.

In order to take advantage of some of our Services, you may need to supply us with the personal details of a third party (for example, their name and address if you wish to send them a Product). We will not use this information for anything other than providing the Services for which the information was supplied.

How do we use your personal information ?

Your personal data will be collected, processed, stored and used by us, and passed to and processed by our subsidiary and/or affiliated companies and other data processors acting under contract with us.

When you use Joyti Kaur Art services and agree to our terms and conditions, we need to process certain data that allows Joyti Kaur Art:

- To provide the Joyti Kaur Art service to you in accordance with our agreement;
- To create personalised art, products selected by you and the artist Joyti Kaur Art;
- To associate your Account, and your Product purchases, with you, and to verify your identity;
- If you elect to store a Payment Method with us, to associate that Payment Method with you when you place an order;

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- To tailor aspects of Joyti Kaur Art (including its search function and offers) to you;
- To process payments you make for Products;
- To pass your Product order for delivery by third party deliverers engaged by us;
- To provide customer support and improve your customer experience;
- To contact you by email and mobile communication (such as text (SMS), Whatsapp group and "push" notification) in relation to the products or services you have purchased.

If you've told us it's OK (or unless you've asked us not to after a purchase), we would like to contact you to provide information about products or services we think might interest you. You may withdraw this consent at any time.

For legitimate business reasons we will also process your data for customer satisfaction and customer experience improvement purposes, such as by analysing data we hold about you, and combining it with data held by third parties, in order to discern your interests, demography and other factors, and in consequence to offer goods and services that are likely to have the greatest value to you. We would also use this data in connection with the prevention and detection of fraud and other crime.

If you elect to store a Payment Method with us, that Payment Method will not in fact be stored by Joyti Kaur Art itself, but instead it will be stored by a payment service provider under contract with us. The storing payment service provider will be required to comply with the Payment Card Industry Data Security Standard (PCI DSS). Note that, when using a stored Payment Method to make payment for your Joyti Kaur Art order, certain techniques will be used to assist in maintaining the security of the details of your stored Payment Method. For example, not all of the payment card number will be visible to you (typically, all except the final four digits will be masked), and you will be required to provide certain information (such as, but not limited to, a CV2 card security number) in order to proceed with using that Payment Method. To remove or change a stored Payment Method, please contact us.

If you are asked to provide a phone number for a Product you are ordering, note that the phone number will be provided to the deliverer of your order – and (unless you specifically opt not to permit this) will appear on your order's packaging – to assist with

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the delivery process. If you do not wish your phone number to be used in this way, then please do not provide a phone number when placing your order.

We may use automatically collect anonymous information about your use of Joyti Kaur Art. For example, we may automatically log which parts of Joyti Kaur Art you access, which web browser you deploy and the website from which you linked to Joyti Kaur Art. You cannot be identified from any of this information. It enables us to compile statistics about the use of Joyti Kaur Art, and to help target aspects of Joyti Kaur Art and advertising to you more accurately.

Disclosing your personal data

We will not disclose any of your personal data, other than to subsidiary and/or affiliated companies and data processors (including deliverers and payment service providers) under contract with us. To enable us to provide our service, we share data with the following categories of organisations:

- Information technology (hardware and software) companies
- Payment processing companies
- Manufacturers, wholesalers and retailers
- Delivery and courier services
- Fraud prevention companies
- Advertising and marketing services companies

We will not share your data with any other categories of organisation without your permission unless:

- we are legally entitled to do so (for example, pursuant to a court order or for the purposes of prevention or detection of crime or fraud);
- we are in negotiations with a third party for the sale or purchase of any of Joyti Kaur Art business or assets, in which case we may disclose your personal data to the prospective seller or buyer of such business or assets;

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- Joyti Kaur Art, or substantially all of its assets, is acquired by a third party, in which case personal data held by Joyti Kaur Art about its customers will be one of the transferred assets; or
- We wish to enforce or apply our Terms of Use and other agreements to which you are party, or to protect our rights, property, safety, customers, or others.

Email and Text preferences

When you sign up, we will ask you if you'd like to receive information about other products, reminders and services. The emails and mobile communication (such as text (SMS), Whatsapp group and "push" notification). You can change your preferences by contacting us.

When you make a purchase or when we have important information to tell you about your account, you will receive service messages to keep you up to date.

International transfers

We may transfer personal data that we collect from you to third party data processors located in countries that are outside of the UK. Please be aware that countries outside the UK may not offer the same level of data protection as the United Kingdom.

Data Retention

If you have not logged into your account for 40 months, your personal details and any photos or other content will be deleted. Any photos you have uploaded will be kept for longer in a depersonalised form (i.e they can no longer be associated with you or your account) for research and analytical purposes. We retain other minimal data for tax, anti-fraud and other purposes in accordance with our data retention policy.

Your rights

Under the Under the Data Protection Act 2018, you have a number of rights you can exercise over your data. Your rights are:

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- be informed about how your data is being used
- access personal data
- have incorrect data updated
- have data erased
- stop or restrict the processing of your data
- data portability (allowing you to get and reuse your data for different services)
- object to how your data is processed in certain circumstances
- You also have rights when an organisation is using your personal data for:
 - automated decision-making processes (without human involvement)
 - profiling, for example to predict your behaviour or interests

To discuss any of these rights, please contact us.

Our Site may, from time to time, contain links to the websites of third parties. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for those websites or their policies.

Security

We employ technical and organisational measures to guard against unauthorised or unlawful processing of your personal data and against accidental loss or destruction of, or damage to, your personal data. We believe the measures implemented by our site reduce the likelihood of security problems to a level appropriate to the type of data involved.

We have security measures in place to protect our database of Users and access to this database is restricted internally. However, there are things

we can all do to help stay safe and secure online:

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- ensure no-one else uses Joyti Kaur Art through your Account;
- log off or exit from your Joyti Kaur Art Account when not using it;
- keep your password or other access information secret;
- use different passwords for different services you use online
- ensure you're using the most up-to-date versions of your software.

Deceptive emails

Should you feel emails you are receiving under our name are deceptive please feel free to contact us via our contact form

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